

Information, Advice and Guidance @ Pure Training Solutions

Thank you for selection Pure Training Solutions for your training. Before we commence the training, its really important to ensure that our learners receive accurate pre and course information to include the course title, duration, cost, certificating awarding body, course contents, information relating to assessments and exams, complaints procedures, id requirements, ICT requirements and or level of ability and most importantly, impartially answer any questions that you may have.

We appreciate that on occasions, learners are placed onto courses by employers and sometimes, may not have receive the course details from the employer before arriving at the training centre to enrol. When attending the training centre, we shall welcome you, ask that you comply with all health, safety and hygiene procedures and prior to the course commencing, conduct a course induction, explaining the course content and any other relevant details. Our tutors will provide a short pre course questionnaire to help identify your previous training and qualification achievements and only then, once all the necessary checks have been completed, can we enrol you onto the course. If for any reason the course is not suitable, our tutors shall make alternative course suggestions. For learners without a valid passport or driving licence, it may not be possible to enrol due to regulatory requirements.

Enrolling onto a course:

From short 1-day courses to longer courses, our team shall explain the enrolment process and ensure that the course is the correct level and subject, according to individual needs. We provide impartial information, advice and guidance and it may be that on occasions our advice is to contact an alternative training provider because we may be unable to deliver the most suitable course for your requirements. Wherever possible, we shall provide a point of contact from within an alternative training provider and or telephone or website link.

To discuss your training requirements:

Please contact Pure Training Solutions by telephone or email to arrange an appointment to discuss your requirements.

Business Hours:

Normal business hours are as follows:

Monday to Friday 09:00 – 17:00

Contact Details:

Pure Training Solutions, 1 Enterprise Way, Bridlington, East Riding of Yorkshire, YO16 4SF

Telephone: 01262 424368 Email: enquiries@puretrainingsolutions.org.uk

Website: www.puretrainingsolutions.org.uk